



General Warranty Guide

This document goes alongside your Sales Invoice in relation to the warranty associated with your purchase. This document will inform you of the various brands/models of batteries and their corresponding warranty.

Please note, no warranty will be granted without presentation of your purchase invoice or number. The warranty covers all manufacturing defects or faults. Before any warranty claim, please fully recharge your battery in order to verify that it is not simply discharged. The batteries are warrantied under the right conditions of use. In order to guarantee the life of the batteries, it is necessary to respect the following rules:

- Never put the + terminal in contact with the - terminal
- Never expose a battery to temperatures $> 50^{\circ}\text{C}$ and $< -20^{\circ}\text{C}$
- Never leave a battery in liquid, in the rain or in a humid place
- Never leave a battery idle for a long time. It must undergo at least one charge cycle /discharge per month.
- Never fully discharge a battery ($< 11.9\text{v}$)

No warranty will be accepted if you do not respect the correct conditions of use.

The Manufacturer's warranty applies from the date of purchase shown on the invoice and is non-transferable. In the case of replacement of a product under warranty, the end of warranty date remains unchanged and always runs from the date of purchase of your battery. A battery can only be exchanged once under warranty with no offer of a refund (unless it falls within the 30 day returns window).

Defects not covered by warranty (customer damage):

- Voltage less than 10.6v (battery fully discharged)
- Battery discharged, sulphated (alternator problem, electrical leakage, storage ...)
- Battery with electrolyte leaks, broken tank (dents, cracks, etc.)
- Broken or melted terminals, empty battery, or filled with a foreign liquid.
- Battery exploded, battery overcharged (charge or regulator problem)
- Failure to maintain the charge of the battery beyond a period of 2 years.

Defects covered by warranty (manufacturing defects):

- Battery with an internal short-circuit (voltage greater than 10.6v)
- Internal Break: - The battery will have good specific gravity but no voltage reading. Check for any physical damage which may have caused an internal break.



If, after checking, your battery has more than 80% of its original capacity, it will not be replaced under the warranty because it is considered perfectly functional.

Note: For any warranty queries, please see our website (<https://batterygroup.co.uk/car-batteries/car/car-batteries/brand/10672/warranty-deposit-20?number=60896>) where you can download all the relevant documents and find all the information you need.

Brand	Product Range	(Yrs)
Varta	Black Dynamic	3
Varta	Blue Dynamic	4
Varta	Silver Dynamic	5
Varta	AGM	5
Varta	Leisure	2
Varta	Powersports AGM	1
Optima	Blue Top	2
Optima	Red Top	2
Optima	Yellow Top	2
XPRO	Automotive	4
XPRO	Commercial	2
XPRO	Leisure	2
XPRO	Traffic	2
Odyssey	Odyssey PC	2
Q-Batteries	LS Range	2
Q-Batteries	LSX Range	2
Q-Batteries	LFT Range	2
Q-Batteries	LH Range	2
Q-Batteries	OGI Range	2
Q-Batteries	OPZS	2
Q-Batteries	OPZV	2
Q-Batteries	LC/LCP Range	2



Q-Batteries	GEL	2
Q-Batteries	AGM	2
Q-Batteries	DC Range	2
Q-Batteries	SEM Range	3
Q-Batteries	TTB	2
Q-Batteries	POWERSPORTS AGM	1
Q-Batteries	POWERSPORTS STANDARD	1
Q-Batteries	BL Chargers	1
Sonnenschein	GF V	2
Sonnenschein	GF Y	2
Exide	ES Range	2
Exide	EL Range	3
Exide	EB Range	3
Exide	EA Range	4
Exide	EF Range	2
Exide	Motorcycle	1
Exide	EK Range	4
Exide	Chargers	2
Exide	Auxiliary Range	3
CTEK	Chargers	2
Bosch	S4 Range	4
Bosch	S5 Range	5
Bosch	S5 A Range	5
Lawnmower	All Lawnmower Batteries	2

Many Thanks,

The Battery Group Team